

# Royal Caribbean Cruises Ltd.

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December 16, 2013

Ms. Sandy Cleary  
CruCon Cruise Outlet Plus Inc.  
70 Whittier Highway  
Moultonborough, NH 03254

Dear Sandy,

On behalf of Keith Jorgensen, Strategic Online Account Manager, Keith Lane, VP of Field Sales, and Dondra Ritzenthaler, Senior Vice President of Sales and Trade Support & Service, I congratulate you and your entire team for being recognized as Celebrity Cruises 2013 Chairman's Award Winner for Sales Achievement in North America.

On top of impressive growth over the last several years, your commitment and partnership have resulted in tremendous growth in 2013. We truly value your partnership and commitment to responsibly selling the Celebrity Brand. The brilliant marketing, exceptional customer service you provide to your clients and your outstanding reputation in the industry makes working with your organization a pleasure.

The Celebrity Cruises Chairman's Award is new to the Celebrity brand. As a result, we chose CruCon based on your many years of outstanding results and partnership with the Celebrity brand. We look forward to continued growth in 2014 and beyond.

Congratulations to you, Sandy, and the entire CruCon Cruise Outlet team for winning this inaugural award.

Sincerely,



Sandy  
Wow. Thank you for another great year. And for a continuation of our great relationship. We love you and appreciate all your support.



Royal Caribbean International  
Celebrity Cruises  
Pullmantur  
Azamara Club Cruises  
CDF Croisières de France  
TUI