

Royal Caribbean Cruises Ltd.

Richard D. Fain
Chairman & Chief Executive Officer

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December 2, 2015

Ms. Sandy Cleary
CruCon Cruise Outlet Plus Inc.
81 Whittier Highway
Moultonborough, NH 03254

Dear Sandy,

On behalf of Keith Jorgensen, Strategic Online Account Manager, Ron Gulaskey, AVP of National Accounts, Keith Lane, Vice President of Sales, and Dondra Ritzenthaler, Senior Vice President of Sales and Trade Support & Service, I congratulate you and your entire team for being recognized as Celebrity Cruises 2015 Chairman's Award Winner for Sales Achievement in North America for the second time in the last 3 years!

On top of impressive growth over the last several years, your commitment and partnership have resulted in tremendous growth in 2015. We truly value your partnership and commitment to responsibly selling the Celebrity Brand. The brilliant marketing, exceptional customer service you provide to your clients and your outstanding reputation in the industry makes working with your organization a pleasure.

Congratulations to you, Sandy, and the entire CruCon Cruise Outlet team for winning Celebrity Cruises top award.

Sincerely,

