



March 1, 2013

Dear Sandy,

On behalf of Regional Sales Manager Maria Phaneuf, Director of Sales-Northeast Region Sheri Pasternak, and the entire Celebrity Leadership Team, it is my great pleasure to congratulate you and the entire CruCon Cruise Outlet team for being recognized as Celebrity Cruises' first annual, Online Partner of the Year in 2012. While this is the first Online Partner award you've won, it's certainly not the only recognition you've received from Celebrity, having won both Regional and/or President's awards for the previous 5 Years.

The energy, drive and passion of the team at CruCon is extraordinary. We applaud you for your excellence in service, innovation, and most of all, matching the right guests with Celebrity's modern luxury vacations. Your ability to meet our growth expectations year over year is once again a testament to you and your team's exceptional customer service and determination.

Thank you for your support and dedication to Celebrity Cruises, and for keeping your customers – and our guests – coming back repeatedly to enjoy the unmatched experience we're thrilled to provide across the fleet.

Congratulations! We look forward to our ongoing partnership and even greater success in 2013.

Sincerely

Dondra Ritzenthaler