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Adam M. Goldstein
President & CEO

February 1, 2012

Ms. Sandy Cleary
CruCon Cruise Outlet Plus Inc.
70 Whittier Highway
Moultonborough, NH 03254

Dear Sandy,

On behalf of Laura Hodges, Director, National Accounts, Joanne Schimelman, VP of Sales & National Accounts, and Vicki Freed, Senior Vice President of Sales & Trade Support and Service, I congratulate you and your entire CruCon Cruise Outlet team for being recognized as Royal Caribbean's 2011 President's Award Winner for Overall Achievement for US & Canada Sales.

Your commitment and partnership have resulted in tremendous growth in 2011 and we are extremely grateful for your dedication to our mutual customers and to the Royal Caribbean brand. The brilliant marketing and exceptional customer service you provide to your clients, coupled with Royal Caribbean's unparalleled Gold Anchor Service is a winning combination that thoroughly enhances our two brands. There is no doubt that we are stronger together.

The President's Award Winner for Overall Achievement for US & Canada Sales is the highest honor to be presented by Royal Caribbean International, and we could not be more elated that CruCon has won this award. We look forward to continued growth in 2012 and know with your determination and marketing savvy, our mutual goals will be exceeded.

Congratulations to you Sandy, and the entire CruCon Cruise Outlet team for winning this award. I look forward to even bigger success in 2012.

Sincerely,

Adam

Well done!

ATG